

BUSINESS CONTINUITY POLICY

Business Continuity Management constitutes a primary priority of the company REFORMER in order to:

- Ensure the continuity of its critical activities in the event of an interruption, incident, or crisis.
- Return to normal operating levels as quickly as possible, if an interruption cannot be avoided.
- Protect the interests of the company and those who interact with it and trust it for the use and handling of their confidential data.
- Reduce its operational risk and potential damage to the company's reputation and credibility in the event of a crisis.
- Maximize the reliability of the company's information resources.

The implementation of Business Continuity Policies, Procedures, and Plans aims at:

- Preserving the health and safety of the company's employees.
- Creating a systematic framework for planning and evaluating business continuity requirements for all activities of the company.
- Documenting Business Continuity policies, strategy, and plans, through which personnel will be thoroughly trained to handle critical disruption incidents.
- Ensuring a minimum acceptable level of company operations and service provision, even under the most adverse conditions.
- Shielding and systematically auditing the company's infrastructure and information systems.
- Continuously keeping management and personnel informed on business continuity issues.
- Immediate and effective handling of incidents that disrupt the company's operations.
- Full commitment of Company Management to faithful compliance with all applicable national and Community legislation and obligations arising from contracts with its clients.
- Commitment of the Management and employees of the company to the continuous improvement of the Management System.

The Business Continuity Manager is responsible for controlling and monitoring the operation of the Business Continuity Management System, as well as for informing all involved personnel regarding the Business Continuity Policy and its periodic revision.

All company personnel involved in the activities and procedures described and concerning business continuity management have the responsibility to apply the policy and corresponding Procedures in their area of work.

The Management and all employees of REFORMER are committed to achieving the company's objectives and observing the principles to ensure the company's Business Continuity.

For the Management

Antonis Billiris

Chief Executive Officer